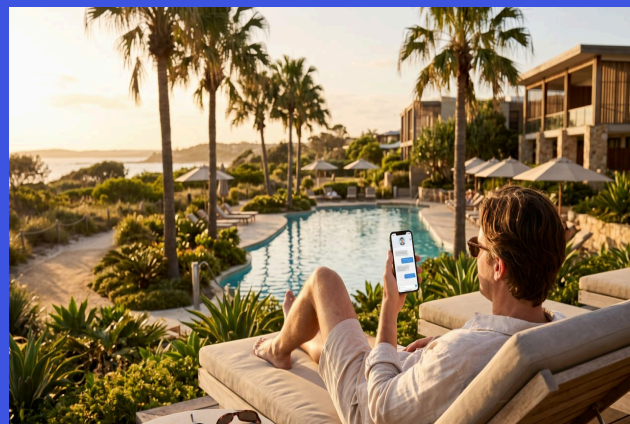


AI FOR HOTELS & RESORTS

Every enquiry answered. Every room filled.

24/7, without adding front-desk staff. VacancyZero answers every call and message, books the room on the spot, follows up, and hands the human moments to your team.



Every missed call is a booking that goes to the hotel down the road, or to a booking site that takes a cut. VacancyZero picks up every time.

FEATURES → BENEFITS

Answers every call, 24/7

Instant pickup, nights, weekends, check-in rush.

→ **No more missed calls, no more lost bookings.**

Books rooms on the call

Checks availability, takes the booking, confirms by SMS or email.

→ **More direct bookings, less commission.**

Knows your property

Rates, rooms, parking, pets, check-in times, local tips.

→ **Accurate, consistent answers every time.**

Speaks your guests' language

Replies naturally in Japanese, Mandarin, Thai and English.

→ **International guests book with you, not an OTA.**

Follows up

Calls back missed calls and abandoned enquiries; sends reminders.

→ **Converts the 'just looking' guests.**

Fills quiet nights

Outbound to past guests and local businesses.

→ **Higher occupancy midweek and off-season.**

Upsells

Late checkout, breakfast, extra nights, upgrades.

→ **More revenue per guest.**

Human handover

Groups, complaints and VIPs go to your staff with a summary.

→ **Guests never feel stuck with a bot.**

Every call logged

Transcripts, outcomes and reports in the CRM.

→ **See demand, peaks and lost-booking reasons.**

HOW IT WORKS

- 1 Answer**
Every call, any hour
- 2 Understand**
Dates, guests, needs
- 3 Book**
Room secured on the call
- 4 Confirm**
SMS / email instantly
- 5 Fill**
Follow-up, upsell, rebook

Works with the system you already run

No rip-and-replace. Built to plug into your property and booking stack, with systems such as Cloudbeds, SiteMinder, RMS Cloud, Little Hotelier, Mews and Opera Cloud.

Honest by design

Introduces itself as AI. Every call recorded and transcribed. Opt-outs respected. Your team approves anything outside the rules, and the AI never handles card details.

Compared with the cost of staffing

168 hrs

A week of 24/7 phone cover takes around four full-time staff before penalty rates. VacancyZero covers every hour, for a fraction of that cost, while your team focuses on the guests in front of them.

Hear it for yourself: book a 15-minute demo

nitrobots.ai/industries/hospitality

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